Power at Your Fingertips: Introducing CVEC's New Electric Outage Texting Program

Canadian Valley Electric Cooperative continuously strives to improve our services and technology. Our newest program, Electric Outage Texting, offers real-time outage alerts and reporting capabilities through text messaging, allowing us to connect with our members on a new level.

How Does it Work?

This program offers two ways of being notified about an outage:

- If there is a known power outage at your service address, you will receive a text message from CVEC alerting you of the outage.
- If you experience an outage, you can text "OUT" to 1-855-940-3857.

Once we receive your text, you will get a message to confirm your outage address. Make sure to save the CVEC Outage number, 1-855-940-3857, as a contact in your phone.

To take advantage of the benefits this program offers, we must have your current contact information updated in our system. The program's success relies heavily on having the correct mobile phone number associated with your account.

If you have multiple electric accounts, please report outage through SmartHub.

USING THE MOBILE APP:

Step 1: Update your contact methods

Open the SmartHub mobile app and go to More > Settings > Contact Methods > Add New Contact Method > Input mobile number > Turn 'Receive Text Messages' on. If you agree with the Terms & Conditions, select 'Accept', then enter the verification code you receive to verify and activate your mobile number.

Step 2: Manage Notifications

In the SmartHub mobile app, go to More > Settings > Manage Notifications > Service and select the notification methods (text or email) you would like to be enrolled in for each notification type.

USING A WEB BROWSER:

Step 1: Update your contact methods

Using a web browser on your computer, enter SmartHub Login information to access web application, select Notifications > Manage Contacts > Add Phone Contact > Input mobile number > Select 'Receive Text Messages'. If you agree with the Terms & Conditions, select 'Accept', then enter the verification code that you receive to verify and activate your mobile number.

Step 2: Manage Notifications

In SmartHub, select Notifications > Manage Notifications > Service and select the notification methods (text or email) you would like to be enrolled in for each notification type.

For more information visit www.mycvec.coop/text-messaging or contact our Member Services Department during regular business hours at (405) 382-3680.

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CANADIAN VALLEY ELECTRALITE



A Message from

Canadian Valley Electric CEO

Gary Highley

Honoring Lineworkers:

The Backbone of Electrical Infrastructure

Lineworkers are a unique bunch. Often the unsung heroes who play a crucial role enabling our modern lives, they work tirelessly behind the scenes ensuring our homes, businesses, and communities have reliable electricity. The shared hard challenges create a unique bond among this group, one that often lasts a lifetime, similar to soldiers and first responders, putting others' needs above their own, but often with less recognition. Many tell me they do it out of a sense of duty to the community. It is the act of improving life and serving the community that brings personal satisfaction to the work.

That dedication reaches beyond our utility system; it spans a brotherhood of lineworkers across the country. In true cooperative fashion, several of our crews recently helped CK Energy, west of Oklahoma City, recover from winter storm damage, spending several days on their system replacing poles and restoring power. That is time away from their families to help others get back on their feet.

The selflessness of lineworkers is evident not only in their professional duties but also in their willingness to extend a helping hand to those in need, regardless of geographical boundaries. Their commitment to service and solidarity embodies the true spirit of community.

So, the next time you enjoy the warmth of your home on a cold winter's night or the convenience of your favorite electronic device, take a moment to thank a lineworker. Their efforts often go unnoticed, but their impact on our lives is immeasurable. They exemplify the values of dedication, sacrifice, and compassion, making our communities safer, stronger, and more resilient. Let's express our gratitude to these unsung heroes who keep the lights on, rain or shine.

Canadian Valley Electric Cooperative

11277 N. Hwy. 99, Seminole, OK 74868 35 W. JC Watts Ave. Eufaula, OK 74432 (405) 382-3680

Website: www.mycvec.coop







Business Hours

Seminole Office -

8:00 a.m. - 5:00 p.m., Monday - Friday <u>Eufaula Office</u> -

8:00 a.m. - 4:30 p.m., Monday - Friday <u>Seminole Warehouse</u> -

7:00 a.m. - 3:30 p.m., Monday - Friday

Board of Trustees

Joe Semtner - District 6

President

Yates Adcock - District 8

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Matt Goodson - District 5
Gary Highley

Chief Executive Officer

Did You Know?

832 distribution cooperatives are the foundation of the nation's electric cooperative network



Improve Life,
Serve Community

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Bridging the Digital Divide

CVEC Fiber Awarded \$10.8 Million Grant from Oklahoma Broadband Office

CVEC Fiber, a leading provider of broadband services, has been awarded a \$10.8 million grant from the Oklahoma Broadband Office. This funding, part of the federal ARPA State and Local Recovery Funds, is a significant step forward in CVEC Fiber's commitment to expanding high-speed internet access within our service area. The demand for reliable and fast broadband services is ever-growing, and CVEC Fiber is poised to make substantial investments in network infrastructure and technology.

"We are honored to receive this \$10 million grant from the Oklahoma Broadband Office," says Shelia Allgood, General Manager of Broadband, CVEC Fiber. "This funding will play a pivotal role in accelerating our efforts to bring high-quality broadband services to underserved and rural communities."

With these funds, CVEC Fiber will deploy state-of-the-art broadband infrastructure, including fiber-optic networks, to areas lacking high-speed internet access. We plan to construct more than 347 miles of network, extending our reach to communities like Konawa, Lima, Yeager, and Boley. This strategic investment aligns with the federal government's commitment to promoting digital equity and fostering economic growth through improved connectivity.

"Access to reliable internet is crucial for economic development, education, healthcare, and overall community well-being," says Gary Highley, CEO of Canadian Valley Electric Cooperative and CVEC Fiber. "We are dedicated to bridging the digital divide and ensuring all residents have equal opportunities to thrive in today's connected world. We look forward to collaborating with local communities, government entities, and other stakeholders to ensure the successful implementation of these initiatives."

The Oklahoma Broadband Office is responsible for implementing the State Broadband Plan which includes making reliable, affordable, high-speed internet available throughout the state.

Thank you for your ongoing support as we work to bring high-quality broadband services to everyone in our local community.





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CANADIAN VALLEY ELECTRALITE



Lineworkers Rise to the Challenge



Lineman Appreciation Day, celebrated on April 18, honors the dedicated men and women who work tirelessly to maintain our electrical infrastructure. Originating from a growing recognition of their challenging and often perilous work, linemen have been essential since the development of the power grid in the late 19th century. They install, repair, and maintain power lines, ensuring reliable electricity for our communities.

These unsung heroes, like those at CVEC, brave adverse conditions and long hours to restore power during outages. Their commitment to service and safety is commendable. Lineman Appreciation Day is an opportunity for everyone to express gratitude and recognize the invaluable contribution of linemen to our daily lives and community functionality. Let's honor their dedication, skill, and hard work.

ENERGY EFFICIENCY

TIP OF THE MONTH

A well-designed landscape can add beauty to your home and reduce home heating and cooling costs. Plant deciduous trees with high, spreading crowns to the south of your home to block sunlight in the summer and reduce the need for air conditioning. Deciduous trees lose their leaves in the winter, allowing sunlight to warm your home.

Plant evergreen trees and shrubs with low crowns to block winter winds. Dense evergreen trees and shrubs planted to the north and northwest are the most common type of windbreak and can help lower energy used for home heating.

Source: energy.gov



ELECTRALITE CLASSIFIED ADS

Classified Ads Must be Submitted to

https://www.mycvec.coop/submit-an-ad

Ads must be received by the first of each month



AUTOMOBILES & BIKES

FARM & RANCH

WANTED - Summer grazing lease for cattle, or hay to cut on shares, or for hire, 405-593-7447.

HOME & LAND

MISCELLANEOUS

Women's road bicycle, medium-size, aluminum frame, Shimano brakes, clip pedals, Continental tires, good condition, \$250, 405-589-0951.

Pickup-load of bagged aluminum cans to be hauled away, free, you pick up, 405-788-7758



Electric co-ops are built by, and belong to, the communities they serve. As we innovate to meet tomorrow's energy needs, our focus on people instead of profits leads to stronger rural communities.

#PoweringTomorrow

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